



Limited Window Film Warranty

LVE

SOLAR CONTROL

APPLICATIONS: RESIDENTIAL

- 5 Year Limited Warranty** for LLumar® products DL05GSRCDF, DL15BSRCDF, and DL15GSRCDF.
- 7 Year Limited Warranty** for LLumar product R15GSRCDF.
- 10 Year Limited Warranty** for LLumar product E1220SRCDF.
- Limited Lifetime Warranty** for LLumar products AIR80BLSRHPR, AU85UVHPR, DR15SRCDF, DR25SRCDF, DR35SRCDF, N1020SRCDF, N1020BSRCDF, N1035BSRCDF, N1040SRCDF, N1050SRCDF, N1065SRCDF, R20SRCDF, R35SRCDF, R50SRCDF, and RN07SRCDF and Vista™ products V14SRCDF, V18SRCDF, V28SRCDF, V33SRCDF, V33BSRCDF, V38SRCDF, V45SRCDF, V48SRCDF, and V58SRCDF and EnerLogic® product VEP70SRCDF where the film IS NOT required to be sealed and for Vista products V31SRCDF, V40SRCDF, V41SRCDF, V51SRCDF, VE35SRCDF, VE50SRCDF, VS60SRCDF, VS61SRCDF, and VS70SRCDF and EnerLogic product VEP35SRHPR where the film IS required to be sealed if application is within 10 kilometers of the ocean. NOTE: VS60SRCDF, VS61SRCDF, and VS70SRCDF require the use of Spectra Seal application to be valid.

These warranties are extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass windows by a duly authorized dealer. If the film fails to comply with this warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the consumer. For applications requiring sealant, Film-On™ installation solution is recommended. An edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion issues.

- Optional Residential Gold Limited Warranty** for LLumar products AIR80BLSRHPR, DR15SRCDF, DR25SRCDF, DR35SRCDF, and N1035BSRCDF, Vista products V14SRCDF, V18SRCDF, V28SRCDF, V28SRPS4, V31SRCDF, V33SRCDF, V33BSRCDF, V38SRCDF, V38SRPS4, V38SRPS8, V40SRCDF, V41SRCDF, V45SRCDF, V48SRCDF, V51SRCDF, V58SRCDF, VE35SRCDF, VE50SRCDF, VS60SRCDF, VS61SRCDF, and VS70SRCDF, and EnerLogic products VEP35SRCDF and VEP70SRCDF only.

In addition to meeting the standard Solar Control Applications: Residential warranty conditions, the manufacturer agrees to match the terms and conditions of and in force manufacturer's glass warranty. This Gold Coverage applies to the glass on which the LLumar, Vista, and/or EnerLogic Window Film has been installed in accordance with factory recommended installation instructions by an authorized dealer. Consumer must provide proof of an existing in force manufacturer's glass warranty. Certain types of window require pre-approval from the manufacturer; please see back of form for specifics. Charge for Gold Coverage is \$0.35 per square foot. This warranty will not be validated unless payment is received with warranty by the manufacturer within 30 days of installation.

\$0.35 x _____ Square Footage of Job = \$_____.

WARRANTIES FOR VISTA AND ENERLOGIC RESIDENTIAL APPLICATIONS ARE TRANSFERABLE ONE TIME ONLY FROM THE ORIGINAL PURCHASER TO ANOTHER. SEE BACK OF THIS FORM.

SOLAR CONTROL

APPLICATIONS: COMMERCIAL

- 5 Year Limited Warranty** for LLumar products DL05GSRCDF, DL15BSRCDF, and DL15GSRCDF.
- 7 Year Limited Warranty** for LLumar product R15GSRCDF.
- 10 Year Limited Warranty** for LLumar products AU85UVSRHPR, DR15SRCDF, DR25SRCDF, DR35SRCDF, E1220SRCDF, N1020SRCDF, N1020BSRCDF, N1035BSRCDF, N1040SRCDF, N1050SRCDF, N1065SRCDF, R20SRCDF, R35SRCDF, R50SRCDF, and RN07SRCDF and for Vista product V33BSRCDF where the film IS NOT required to be sealed and for Vista products V31SRCDF, V40SRCDF, V41SRCDF, V51SRCDF, VE35SRCDF, VE50SRCDF, VS60SRCDF, VS61SRCDF, and VS70SRCDF where the film IS required to be sealed if application is within 10 kilometers of the ocean. NOTE: VS60SRCDF, VS61SRCDF, and VS70SRCDF require the use of Spectra Seal application to be valid.

- 15 Year Limited Warranty** for LLumar product AIR80BLSRHPR and Vista products V14SRCDF, V18SRCDF, V28SRCDF, V33SRCDF, V38SRCDF, V45SRCDF, V48SRCDF, and V58SRCDF and EnerLogic product VEP70SRCDF where the film IS NOT required to be sealed and for EnerLogic product VEP35SRCDF where the film IS required to be sealed if application is within 10 kilometers of the ocean.

These warranties are extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. For applications requiring sealant, Film-On installation solution is recommended. An edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion issues.

WARRANTIES FOR COMMERCIAL APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

SAFETY-AND-SECURITY APPLICATIONS

- 10 Year Safety-and-Security Film Warranty: Commercial Applications**

- Lifetime Safety-and-Security Film Warranty: Residential Applications**

for LLumar products N1020SRPS4, N1020SRPS8, N1040SRPS4, N1040SRPS8, N1050SRPS4, N1050SRPS8, NUV65SRPS4, R20SRPS4, R20SRPS8, SCLSRPS4, SCLSRPS6, SCLSRPS7, SCLSRPS8, SCLSRPS11, and SCLSRPS15 and Vista Products V28SRPS8 and V38SRPS8.

This warranty is extended to the original purchaser. The products are warranted by the manufacturer against corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. This warranty includes labor and material on safety-and-security films less than 7 mil. Films 7 mil and greater require the dealer to be approved by the manufacturer prior to installation to get a film and labor warranty. Unapproved applications are warranted for material replacement only (no labor).

WARRANTIES FOR VISTA RESIDENTIAL SAFETY-AND-SECURITY APPLICATIONS ARE TRANSFERABLE ONE TIME ONLY FROM THE ORIGINAL PURCHASER TO ANOTHER. SEE BACK OF THIS FORM. WARRANTIES FOR ALL OTHER SAFETY-AND-SECURITY APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

DECORATIVE APPLICATIONS

- 5 Year Limited Warranty** for LLumar products BLUESRHPR, FROSTED SPARKLE, GREENSRHPR, NRMFMDSRHPR, NRMFRPSRHPR, NRMFSDSRHPR, NRMFMDSRHPR, NRMMSQSRHPR, NRM55PS4, NRM80PS2, NRM80PS2, NRMFBSRHPR, NRMFIBGSRHPR, NRMFQSRHPR, NRMFSSRHPR, NRMFTLSRHPR, NRMFMSSRHPR, NRMMP2, NRMPS2, NRMV60FP3, NRMV80DCPS3, NRMWP3, REDSRHPR, RMSP2, and YELLOWSRHPR.

These warranties are extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser.

WARRANTIES FOR DECORATIVE APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASE TO ANOTHER.

EXTERIOR APPLICATIONS

- 5 Year Limited Warranty** for LLumar products NHE35ERHPR, RHE20ERHPR, and RHE35ERHPR when installed on sloped glazing greater than or equal to 20 degrees from horizontal.

- 7 Year Limited Warranty** for LLumar products NHE35ERHPR, RHE20ERHPR, and RHE35ERHPR when installed on vertical glazing.

These warranties are extended to the original purchaser. The products are warranted against bubbling, corrosion, cracking, crazing, or delaminating, when properly installed in accordance with the manufacturer's instructions on suitable EXTERIOR surfaces of glass with a manufacturer-approved silicone sealant by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser.

All exterior mounted films must be edge-sealed with a factory approved neutral-cure sealant, such as Dow Corning (DC) 1199 (clear), DC795, DC995, DC794-F, DC796, or Tremco SSG Proglaze.

WARRANTIES FOR EXTERIOR APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

ANTI-GRAFFITI APPLICATIONS

- 2 Year Limited Warranty** for LLumar products GCLSRPS4 and GCLSRPS6.

This warranty is extended to the original purchaser. They are warranted against blistering, bubbling, or delamination when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. This warranty does not cover the penetration of the film by objects or fluids.

WARRANTIES FOR ANTI-GRAFFITI APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.

GLASS BREAKAGE AND SEAL FAILURE

- 2 Year Glass Breakage and 2 Year Seal Failure Warranty**
- 5 Year Glass Breakage and 3 Year Seal Failure Warranty**
- Not Applicable**
- Available for Purchase**

PLEASE SEE THE BACK OF THIS FORM FOR DETAILS ON GLASS BREAKAGE AND SEAL FAILURE. These warranties are extended to the original purchaser. The products are warranted against glass and seal failure when properly installed in accordance with the manufacturer's instructions on suitable surfaces of glass by a duly authorized dealer.

- Must have existing seal failure warranty by the original window manufacturer.
- Due to a wide variety of compounds used, no warranty coverage is provided for window "backbedding sealants".
- No seal failure and/or glass breakage coverage on laminated glass except as noted on Film-to-Glass Recommendations.
- Maximum allowance is \$500 (US) per glass.
- Glass breakage and/or seal failure must be a result of product listed herein.
- There is a deductible of \$25 (US) or 5% of the replacement cost (whichever is greater) for residential and small commercial installations. The deductible for commercial installations and installations over 2500 square feet is \$100 (US) or 5% of the replacement cost (whichever is greater).

ALL INSTALLATIONS OVER 2500 SQUARE FEET REQUIRE PRE-APPROVAL FROM MANUFACTURER.

ONLY AIR, NEUTRAL N, R, DR, AND SCL SERIES FILMS ARE APPROVED FOR USE IN PROXIMITY TO POOLS AND SAUNAS ON THE CONDITIONS THAT EDGES ARE SEALED WITH FACTORY-APPROVED SEALANT AND THERE IS NO PERSISTENT CONDENSATION ON GLASS SURFACES.



Residential Gold Limited Warranty is not valid without a validation stamp from the manufacturer in this box. The validated copy will be returned within 90 days.

INSTALLATION RECORD (press hard)

Contact Name	Date	Telephone Number
Customer Name (print)	Customer Signature	E-Mail Address
Customer Address	City	State or Province and Zip Code
Authorized Dealer Name	EnerLogic Certification Number	Installer Signature
Product Number	Lot or Run Number	Square Footage
Product Number	Lot or Run Number	Square Footage
Product Number	Lot or Run Number	Square Footage

INDICATE THE TYPE OF WINDOW BELOW BY CIRCLING THE APPROPRIATE VALUES

(If more than one type of window, indicate the values for the majority of windows below. All glass types must comply with the Film-to-Glass Recommendations Chart.)

Window Type	Single Pane	Dual Pane	Triple Pane	Laminated Glass	Yes	No	
Glass Thickness	1/8"	3/16"	1/4"	Location	Interior	Exterior	
Glass Type	Annealed	Heat Strengthened	Tempered	Clear	Tinted	Total Square Footage _____	
Glass Coatings	None	Low E	Low E ²	Film-to-Glass Factor	Under 10	10 - 14	Over 14

INSTALLATION OF PRODUCTS MUST COMPLY WITH THE FILM-TO-GLASS RECOMMENDATIONS CHART

The manufacturer is not responsible for any furnishings or interior items which may fade or change color. The nature of certain delicate fabrics and dyes will lead to premature fading regardless of the application of any window film protective treatment.

White Copy: Customer Canary Copy: Dealer

NFRC Certified Product Designation Number CPD: CPF - _____ - _____

To request a copy of the temporary label for an NFRC Certified product please e-mail, fax, or mail a copy of your warranty, along with your request, to the address on the back of this form.

NOTE: This warranty form must contain a manufacturer lot number in order to receive a copy of the temporary label.

2 Year Glass Breakage
and 2 Year Seal Failure

5 Year Glass Breakage
and 3 Year Seal Failure

Not
Applicable ★

Available for
Purchase ★★

LLumar Films	2 Year Glass Breakage and 2 Year Seal Failure	5 Year Glass Breakage and 3 Year Seal Failure	Not Applicable ★	Available for Purchase ★★
AIR80BLSRHPR		●		
AU85UVSRHPR	●			
BLUESRHPR			●	
DL05GSRCDF				●
DL15BSRCDF				●
DL15GSRCDF				●
DR15SRCDF		●		
DR25SRCDF		●		
DR35SRCDF		●		
E1220SRCDF				●
FROSTED SPARKLE				●
GCLSRPS4				●
GCLSRPS6				●
GREENSRHPR			●	
N1020SRCDF	●			
N1020SRPS4	●			
N1020SRPS8	●			
N1020BSRCDF	●			
N1035BSRCDF	●			
N1040SRCDF	●			
N1040SRPS4	●			
N1040SRPS8	●			
N1050SRCDF	●			
N1050SRPS4	●			
N1050SRPS8	●			
N1065SRCDF	●			
NHE35ERHPR			●	
NRMFMDSRHPR				●
NRMFRPSRHPR				●
NRMFSDSRHPR				●
NRMFMSDRHPR				●
NRMMSQSRHPR				●
NRM55PS4	●			
NRM80PS2	●			
NRMBP2				●
NRMFBSRHPR				●
NRMFBGSRHPR				●
NRMFQSRHPR				●
NRMFSSRHPR				●
NRMFTLSRHPR				●
NRMFMSSRHPR				●
NRMMP2	●			
NRMP2	●			
NRMV60FPS3	●			
NRMV80DCPS3	●			
NRMWP3				●
NUV65SRPS4	●			
R15GSRCDF				●
R20SRCDF	●			
R20SRPS4	●			
R20SRPS8	●			
R35SRCDF	●			
R50SRCDF	●			
REDSRHPR			●	
RHE20ERHPR			●	
RHE35ERHPR			●	
RN07SRCDF	●			
RMSP2				●
SCLSRPS4	●			
SCLSRPS6	●			
SCLSRPS7	●			
SCLSRPS8	●			
SCLSRPS11	●			
SCLSRPS15	●			
YELLOWSRHPR			●	
Vista Films	2 Year Glass Breakage and 2 Year Seal Failure	5 Year Glass Breakage and 3 Year Seal Failure	Not Applicable ★	Available for Purchase ★★
V14SRCDF		●		
V18SRCDF		●		
V28SRCDF		●		
V28SRPS8		●		
V31SRCDF		●		
V33SRCDF		●		
V33BSRCDF		●		
V38SRCDF		●		
V38SRPS8		●		
V40SRCDF		●		
V41SRCDF		●		
V45SRCDF		●		
V48SRCDF		●		
V51SRCDF		●		
V58SRCDF		●		
VE35SRCDF		●		
VE50SRCDF		●		
VS60SRCDF		●		
VS61SRCDF		●		
VS70SRCDF		●		
EnerLogic Films	2 Year Glass Breakage and 2 Year Seal Failure	5 Year Glass Breakage and 3 Year Seal Failure	Not Applicable ★	Available for Purchase ★★
VEP35SRCDF		●		
VEP70SRCDF		●		

Limited Glass Breakage and Seal Failure Warranty

In the event of glass breakage or seal failure due to thermal shock caused solely as the a direct result of the application of an approved LLumar®, Vista™, and/or EnerLogic® Window Film, the manufacturer will:

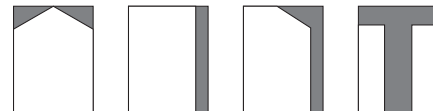
- Replace the broken glass and/or repair or replace the sealed insulating unit.
- Replace and/or repair the portion of the window frame in direct contact with the glass, if it is damaged due to breakage or seal failure (excluding painting or finishing).
- Replace the window film.

The following terms and conditions apply:

1. We will pay for repairs or replacement of up to (but not to exceed) \$500 less \$25 deductible or 5% of replacement cost per unit.
2. Pre-approval is required when any of the windows falls into one of the following categories:
 - Any windows too big to be replaced with standard ladders and manpower
 - Windows exceeding 84 inches in any direction
 - Window with blinds located between the panes of glass (blinds in the air space)
3. Pre-existing conditions of either glass breakage or seal failure of the filmed lite voids this warranty coverage. We reserve the right to inspect any job prior to final issuance of a certificate of warranty coverage. Fraud by the installing dealer or warrantee shall void the warranty.
4. In order to qualify for seal failure coverage, the owner must present evidence that a seal failure warranty is currently in force from the manufacturer of the sealed glass unit. This warranty for seal failure will not extend beyond the sealed unit's manufacturer's limited warranty.
5. The warranty shall be completely invalidated if any information or representation set forth on the front of this document is not accurate.
6. We reserve the right to refuse to reapply window film after 2 occurrences to the same lite and will refund the consumer's money for the original filming of said lite.
7. "Thermal shock fracture" means a breaking or fracture to glass caused by heat or change in temperature resulting from the application of film to glass, and thermal shock breakage can be identified by the following characteristics: (a) break lines make a right angle with the edge of glass at or near the origin, and (b) break lines separate into 2 or more lines within 2 inches of the edge and the origin. Tempered glass is not susceptible to thermal shock generated by solar control film.
8. "Seal failure" is defined as a visible break or opening of the window's air seal, resulting in an ineffective sealing of the window, allowing moisture and/or air to penetrate, causing an internal fogging of the glass.
9. This limited warranty shall NOT apply to applications in the following installations: (a) when not in strict compliance with current rules and regulations promulgated by the manufacturer; or (b) of more than one (1) film to any window; or (c) on triple pane windows, wired or textured glass, any glass on which there is affixed or otherwise applied any paint, lettering or ornamentation; or (d) on glass which is visibly damaged, chipped, cracked or pierced or where light can be seen between glass and frame; or (e) on nonglass materials, such as polycarbonates or other plastics; or (f) in locations in which there has been prior glass breakage; or (g) on glass which is framed by concrete, solid metal or sealant which is no longer resilient; or (h) on any glass of 100 square feet or more or having any linear dimension of more than 12 feet; or (i) when damage occurs partly by reason of loss by any cause other than thermal shock fracture, including, but not limited to, impact, stress, scratching, improper

application or installation, wind or the elements, earthquakes or other acts of God, fire, war, invasion, hostilities, rebellion, insurrection, wear and tear, inherent vice, pre-existing break, or latent defect; or (j) when 25% or less of a glass lite is shaded and the shaded area includes more than 25% of the lite's perimeter. A portion of the examples of such harmful shading is as follows:

HARMFUL SHADING AS REFERENCED IN THE MANUFACTURER'S FILM-TO-GLASS RECOMMENDATIONS



(examples of shading)

10. Window film or window units removed prior to claim or inspection by an authorized manufacturer's representative invalidates any stated warranty.

Any owner desiring warranty service on any product covered by this limited warranty should collect the information contained in the installation record or bill of sale furnished at the time of purchase, together with a description of the specific defect, and proof that it is LLumar, Vista, and/or EnerLogic film. The owner should then contact the authorized dealer from which the film was originally purchased and arrange for them to validate the claim or call (800) 851-7781. Proof of purchase is also required in order to obtain warranty coverage. It is therefore recommended that the purchaser retain the completed installation record and sales receipt.

EXCEPT AS PROHIBITED BY APPLICABLE LAW, THE MANUFACTURER HEREBY DISCLAIMS LIABILITY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL AND PUNITIVE DAMAGES ARISING FROM ANY CAUSE WHATSOEVER. EXCEPT AS EXPRESSLY PROVIDED HEREIN, THE MANUFACTURER HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL EXPRESS WARRANTIES AND, EXCEPT DURING THE APPLICABLE LIMITED WARRANTY PERIOD SET FORTH ABOVE, THE MANUFACTURER HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The manufacturer's sole obligation to the owner or purchaser, whether such claim is based in contract, negligence, tort or otherwise, shall be solely as provided hereunder and damages and remedies shall be solely as provided hereunder.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state or province to state or province.

This warranty is void if the film is subject to abuse or improper care. The manufacturer assumes no liability for scratching or damaging of the film. This limited warranty or any part of it is void only where and to the extent expressly prohibited by law.

LLumar, Vista, and Enerlogic Window Films are not warranted in any way, except as expressly stated in this limited warranty.

WARRANTY TRANSFER FOR VISTA RESIDENTIAL APPLICATIONS ONLY

For a one-time only transfer of this warranty from the original purchaser to the new homeowner, the new homeowner must fill out the information below. If the new homeowner desires warranty service on any product covered by this warranty transfer, he/she must provide a copy of this form (front and back), a description of the specific defect (if for seal failure, include a copy of the original window manufacturer's warranty), along with proof that Vista film was installed and send it to the duly authorized installing dealer or to CPFilms Inc. / Attention: Warranty Department / 575 Maryville Centre Drive / St. Louis, Missouri 63141. Proof of purchase is also required to obtain warranty coverage. THIS ONE-TIME ONLY WARRANTY TRANSFER IS FOR VISTA RESIDENTIAL APPLICATIONS ONLY.

NEW HOMEOWNER INFORMATION

Contact Name	Date	Telephone Number
Customer Name (print)	Customer Signature	E-Mail Address
Customer Address	City	State or Province and Zip Code

★ Glass Breakage and Seal Failure Warranty is not applicable for these products.
★★ E-mail Warranty Department for fee schedule and an application form for Glass Failure and Seal Failure Warranty for these products.

